

Ambulatory Practice Challenges

In early 2018 ambulatory practices across multiple specialties reported that Patient Portal utilization and MACRA / MIPS reporting were their top two most important challenges.

While Patient Portal utilization remained the clear top challenge for practices, many survey participants also shared comments that highlighted other areas of importance and focus such as:

"keeping wellness visit appts"

"medication adherence / screening exams"

"more well visits for teens 11-19"

"events"

"vaccinations"



What are the top two most important challenges in your practice Patient Portal Utilization MACRA and Other Mandatory Reporting Getting Patients to be On-Time for Appointments Getting Patients to Come in for Wellness Visits / Programs Other 0% 10% 20% 30% 40%

Statistics are based on surveys conducted by HealthBanks, Inc. with over 200 ambulatory medical practices across the United States. HealthBanks, Inc. is a healthcare-focused technology and marketing company located at 1500 District Avenue in Burlington, Massachusetts.

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